Undergraduate Business Program Spring 2020 Updates

For the most accurate and current updates regarding our new remote UCR environments, webinars for how to use zoom and iLearn, and campus resources please make sure to visit Keep Learning UCR website https://keeplearning.ucr.edu/. This website is continually being updated.

Online Courses Update-
While all instruction will be conducted remotely, each instructor will determine what kind of technology and tools they will use to support remote instruction. It is important for you to note that remote instruction may be done synchronously (in real time, at the time your course was originally scheduled) and/or asynchronously (the instructor may post recordings of lectures that you can watch at times other than during the regularly-scheduled class time). Because many faculty members are likely to require that you attend lectures or presentations virtually through tools like Zoom or iLearn during the time in which your course was originally scheduled, it is important that you check iLearn for updates from your instructors and TA’s before the beginning of the first day of instructions. Unless your instructor informs you otherwise, you need to be ready to join the course at the originally scheduled time.

We realize that the sudden change to remote instruction will pose its challenges for you and for the professors. As in life and at work, we have to be flexible and adjust. But many of you use laptops in class anyway, so this new way of remote instruction is not that much different from what you are used to - instead of sitting in class with your laptop open during class time, you will sit in a remote location with your laptop open during class time. And instead of following the instructor in front of the class, you will follow the instructor on your laptop.

Important Remote Course Reminders:
- Check iLearn before the start of the quarter for updates from your instructor and TA’s, and unless otherwise notified by your instructor, be ready for your remote instruction at the time for which your course was originally scheduled, using the technology your instructor tells you he/she will use.
- Utilize the following links to help you if you are required to utilize zoom https://keeplearning.ucr.edu/
- Practice using zoom with a friend, try a dry run before the first class.
- Classes will continue to be held according to Pacific Standard Time (PST), and it is likely that you will continue to have group work conducted virtually.
- Faculty will not accommodate a delay in assignments exam or online instruction.

Payment Updates- These changes are in effect for spring 2020 only.
- Undergraduate students will have until Monday, March 30 (the first day of instruction) to ensure all tuition and fees are paid in full. If you don’t pay your tuition and fees by March 30, you could be charged a $100 late tuition payment fee.
- Undergraduate students will NOT be dropped from classes for non-payment for spring 2020 ONLY.
- Delinquent account holds (preventing registration) for outstanding balances originally due on Friday, March 13 will be applied on Tuesday, March 31
  o If you find you are in a position that you cannot continue attendance for spring 2020, please ensure to follow one of the following processes:
1. **Prior to the first day of instruction** (Cancellation) – Please send an email to the Registrar Help Desk from your R’Mail account to cancel your attendance at UCR for the spring 2020 quarter.

2. **Starting the first day of instruction** (Withdrawal) – Please use MyForms to submit an application for Withdrawal. Please note that the refund schedule is remaining in effect.

Additionally, please contact the following departments or individuals for information or assistance on any loan, billing, or enrollment questions you may have:

**For loan questions, contact Financial Aid.**
Email: finaid@ucr.edu
Website: financialaid.ucr.edu

**For billing questions, contact Student Business Services.**
Email: sbsofc@ucr.edu
Website: sbs.ucr.edu

**Bookstore Update**
The bookstore will be available for online book orders. To find out more details visit [https://keeplearning.ucr.edu/news/2020/03/18/ucr-bookstore](https://keeplearning.ucr.edu/news/2020/03/18/ucr-bookstore).

**Library Update**
The Library has been updating their websites services to help accommodate remote users. To learn more visit [https://keeplearning.ucr.edu/news/2020/03/16/library-resources-services-remote-users](https://keeplearning.ucr.edu/news/2020/03/16/library-resources-services-remote-users).

**Loan2Learn Program**
UC Riverside has launched the UCR Loan2Learn (L2L) Program for students in need of off-campus access to a learning device. Any student who does not have off-campus access to a device that supports remote teaching and learning—such as a laptop, desktop, or tablet—is asked to apply to the L2L Program. If you believe you qualify, please fill out the UCR Loan2Learn Application Form [https://ucriverside.az1.qualtrics.com/jfe/form/SV_37OgS0CcyNJDwH3](https://ucriverside.az1.qualtrics.com/jfe/form/SV_37OgS0CcyNJDwH3). For more resources and information that support your academic success during this unprecedented time, please visit [https://keeplearning.ucr.edu/](https://keeplearning.ucr.edu/).